

Letting you know what's around the corner

You may see us out and
about in your area over
the next few months.

It's all part of a big project that we're working on, which will help us discover any issues in the sewers before they become a problem. This means we can reduce the risk of flooding or pollution from the pipework we are responsible for.

unitedutilities.com/sewer-improvements



**United
Utilities**

Water for the North West



Every time you have a bath or flush the loo, your used water is carried through a vast underground network of drains and sewers before it reaches our wastewater treatment works.



Water for the North West



Looking after the sewers

With over 72,000 kilometres of sewers across the North West we're going underground in your area to keep things running smoothly for you and your community.

Our teams will be lifting manholes so they can take a look at the sewer network. These checks will help us identify where the best place is to add an underground sensor, which will be used to discover any blockages before they become a problem.

We may need your help

You may not even notice us as we carry out the survey work and it shouldn't cause you any disruption. But if the team need to access a manhole which is located on your drive, garden or external land we'll be in touch.

We won't need to enter your home or business to complete the surveys and all our employees have an identity card. If you do need to check the identity of a United Utilities employee or partner working on our behalf, just give us a call on **0345 075 0717**.

Wash, flush ...carry on as normal

You can still flush the loo and continue to use all your appliances or facilities that take away the used water from your home or business.

STOP THE BLOCK!

We're making improvements to the sewer network in your area but problems can often be caused by flushing wet wipes down the loo or pouring fat, oil and grease down the sink.

To avoid blockages in your home:

- only flush the three Ps - that's Pee, Poo and (toilet) Paper - and put all other unflushable items such as wipes, sanitary products and nappies in a bag and into the bin.
- pour cooled fat, oil or grease from cooking into a heat-resistant container and then empty the contents into the bin.

For more information visit:

unitedutilities.com/stoptheblock

You can find further information about our sewer improvement work at unitedutilities.com/sewer-improvements but if you have any queries and need to get in touch you can always call us on **0345 075 0717**.

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