



We are United Utilities

Managing our network

Explore >



At United Utilities, we manage the water and wastewater network in the North West of England, providing services to around 7 million people and 200,000 businesses.

Here's what we do...

Provide safe drinking water



Reduce disruptions to water supply



Encourage customers to use water wisely around the home



Ensure there's enough water for now and in the future



Provide quality customer service



Ensure sufficient wastewater treatment and drainage for now and in the future

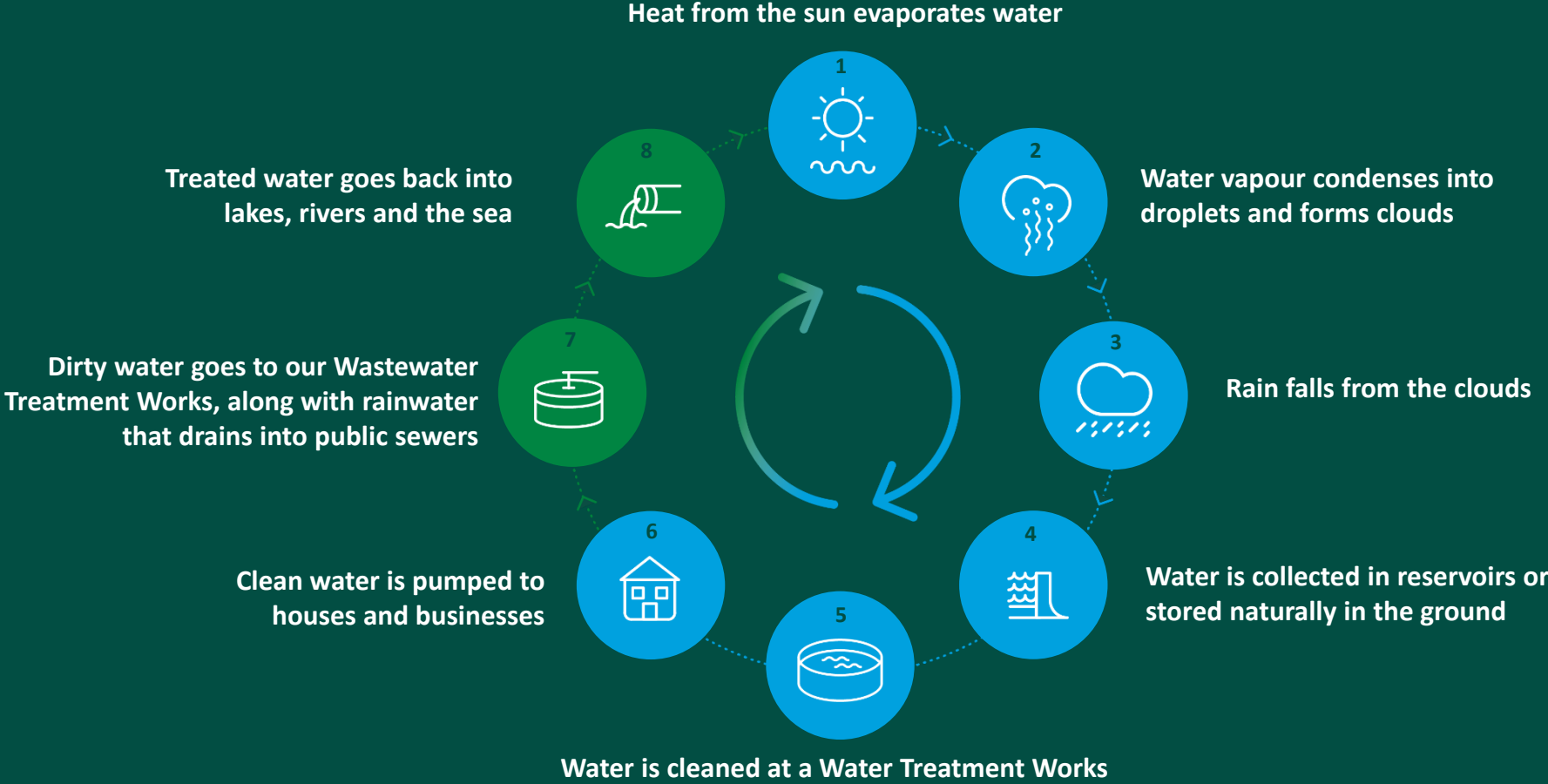
Return cleaned wastewater safely back to rivers, lakes and the sea



Prevent sewer flooding affecting homes or gardens and local areas

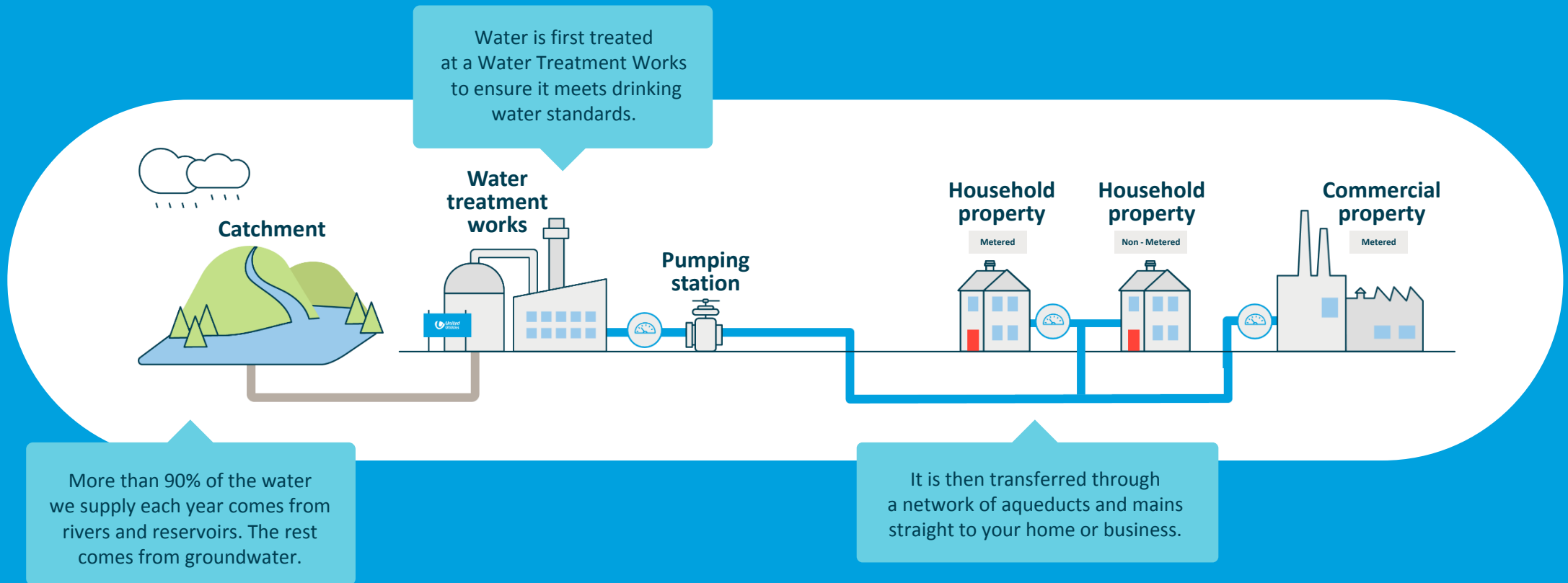


The Water Cycle - Where do we come in?



How does your water get to you?

We provide water to around 7 million people and 200,000 business customers.





Did you know...

Our Wastewater Treatment Works range in size, from serving a handful of homes to hundreds of thousands of households, while our sewer network moves wastewater through thousands of kilometres of pipes.

What happens when you flush the loo?

